



**Jenkins & Gilchrist**  
A PROFESSIONAL CORPORATION

1445 ROSS AVENUE  
SUITE 3200  
DALLAS, TEXAS 75202

(214) 855-4500  
TELECOPIER (214) 855-4300

www.jenkins.com

Richard J. Moura  
(214) 855-4709  
rmoura@jenkins.com

AUSTIN, TEXAS  
(512) 499-3800

HOUSTON, TEXAS  
(713) 951-3300

LOS ANGELES, CALIFORNIA  
(310) 820-8800

SAN ANTONIO, TEXAS  
(210) 246-5000

WASHINGTON, D.C.  
(202) 326-1500

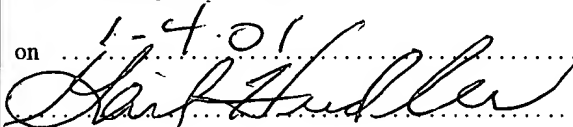
AFFILIATE OFFICE  
CHICAGO, ILLINOIS  
(312) 425-3900

RECEIVED

JAN 10 2001

Technology Center 2600

Commissioner for Patents  
BOX IDS  
Washington, D.C. 20231

|   |
|---|
| <p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231</p> <p>on <u>1-4-01</u></p> <p><br/>Signature</p> |
|---|

Re: Applicants: Andrew Sharp et al.  
Serial No. 09/531,917  
Filing Date: March 21, 2000  
For: Method and Logical Units for Providing Services  
Docket No.: 34648/00440USPX

Dear Sir:

Transmitted for filing with the Patent and Trademark Office are the following documents for the above-referenced patent application:

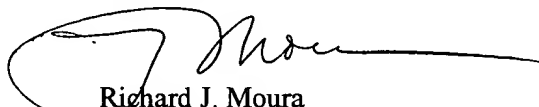
1. Information Disclosure Statement
2. Form PTO-1449
3. References B1 - C1
4. Postcard acknowledgment

Please address all communications related to this to:

Richard J. Moura  
Jenkins & Gilchrist, P.C.  
1445 Ross Avenue, Suite 3200  
Dallas, Texas 75202-2799

In the event there is an under or over payment, please debit or credit our Deposit Account #10-0447. This letter is being filed in duplicate to facilitate processing.

Respectfully submitted,

  
Richard J. Moura  
Registration No. 34,883



Docket No. 34648/00440USPX  
P11547US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Andrew Sharp et al. ) Group Art Unit: 2749  
Serial No.: 09/531,917 ) Examiner: not assigned  
Filed: March 21, 2000 )  
For: Method and Logical Units for Providing Services

RECEIVED

JAN 10 2001

Technology Center 2600

Commissioner for Patents  
BOX IDS  
Washington, D.C. 20231

|  |
|--|
| <p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:</p> <p>Commissioner for Patents, Washington, D.C. 20231</p> <p>on 1-4-01</p> <p><i>Phil H. Hulse</i></p> <p>Signature</p> |
|--|

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

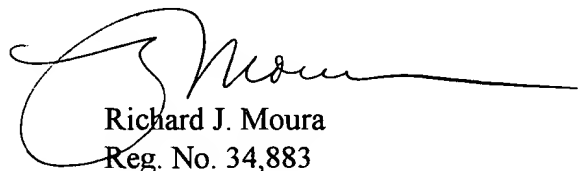
In accordance with Applicant's duty under 37 C.F.R. § 1.56 and 1.97, Applicant hereby submits the attached form PTO-1449 (modified) which lists art cited. The art listed therein, while possibly of some relevance, is not necessarily considered to teach or suggest any aspect of the invention described and claimed in the above-identified patent application. This statement is also not to be construed as a representation that a search has, or has not, been conducted or that no better art exists. Rather, this statement discloses only the best art of which the Applicant is aware.

In considering the art set forth below, it may be noted by the Examiner that certain of the references may contain markings, underlinings or other notations. These markings or notations are not to be construed as drawing the Examiner's attention either to selected parts or away from other

parts of the references. Any such markings were either present on the copies of the references obtained by Applicant, or were made thereon during the study of the references by the Applicant and/or his attorneys.

The Examiner is respectfully requested to consider each of the cited references, indicate such consideration by initialing each reference on the enclosed Form PTO-1449 (modified) and return a copy of the same with the next communication to the Applicant. For the convenience of the Examiner in considering the references, copies of the cited references are enclosed with this communication.

Respectfully submitted,



Richard J. Moura  
Reg. No. 34,883

Jenkins & Gilchrist, P.C.  
1445 Ross Avenue, Suite 3200  
Dallas, Texas 75202-2799  
214/855-4709 (Direct)  
214/855-4300 (Fax)